



# Signposting directory

## Signposting Guide

### Brokerage (Find the right organisation or individual to meet your needs)

Organisation	What's on offer?	Brief details	Contact / Link
Bar in the Community	Brokerage	Assists voluntary sector groups by identifying barristers who are willing to serve on Management Committees. This is NOT free legal advice – see <i>“Bar Pro Bono” in the General Information, Advice and Resources section.</i>	<a href="http://www.barprobono.org.uk/?clD=bar_in_the_community">http://www.barprobono.org.uk/?clD=bar_in_the_community</a>  Bar in the Community, c/o Bar Pro Bono Unit, 289-293 High Holborn, London, WC1V 7HZ  020 7611 9500 enquiries@barprobono.org.uk
ProHelp	Brokerage	ProHelp involves more than 1,000 professional firms committed to making a difference in the local community by offering free advice and pro bono support to local community groups and voluntary organisations.	<a href="http://www.bitc.org.uk/take_action/in_the_community/community_investment/engaging_employees/prohelp/index.html">http://www.bitc.org.uk/take_action/in_the_community/community_investment/engaging_employees/prohelp/index.html</a>
Do-it	Volunteering	A database for UK volunteering opportunities and information on how to become a volunteer.	<a href="http://www.do-it.org.uk">www.do-it.org.uk</a>
ICSA (Institute of Chartered Secretaries)	Brokerage	Trustee Register helps identify volunteer placements for Chartered Secretaries and Administrators to act as trustees for voluntary organisations and charities.	<a href="http://www.icsa.org.uk/about/charity.php">http://www.icsa.org.uk/about/charity.php</a>  Louise Siveter – 020 7612 7040

and Administrators			<a href="mailto:lsiveter@icsa.co.uk">lsiveter@icsa.co.uk</a>
REACH	Brokerage	Brings together voluntary organisations and volunteers with career skills.	<a href="http://www.reach-online.org.uk">www.reach-online.org.uk</a>
Trustee Bank - NCVO (National Council for Voluntary Organisations)	Brokerage	Hosts the Trustee Bank for trustee-matching organisations that match volunteers to voluntary organisations and vice versa.	<a href="http://www.askncvo.org.uk">www.askncvo.org.uk</a> Type 'Trustee Bank' in the SEARCH box then click on: -Using the Trustee Bank – for individuals wanting to become trustees <b>OR</b> -Using the Trustee Bank – for organizations looking for trustees

## Funding Information and Advice

You local CVS (Community and Voluntary Service) is always a good place to start to seek advice, support, resources and training. You can find out how to contact your nearest CVS or other infrastructure organisation by checking here <http://webdb.navca.org.uk/home.aspx> or by calling NAVCA on 0114 278 6636.

Organisation	What's on offer?	Brief details	Contact / Link
Community Foundation Network	Advice and information on funding from foundations	Promotes the role and impact of community foundations with specially written sections for prospective donors, professional advisers and grant seekers.	<a href="http://www.communityfoundations.org.uk">www.communityfoundations.org.uk</a>
Fundraising Health Check	FREE reports on your fundraising and future prognosis	Fundraising HealthCheck is a FREE, confidential diagnostic tool to help you understand the impact of the recession on your fundraising portfolio	<a href="http://www.fundraisinghealthcheck.org">www.fundraisinghealthcheck.org</a>
GovernmentFunding.org.uk	Funding information (subscription payable)	Information and online applications from the UK government departments.	<a href="http://www.governmentfunding.org.uk">www.governmentfunding.org.uk</a>
Grantmaster.com	Information	Useful definitions for grants and funding.	<a href="http://www.grantmaster.com/Definitions.asp">http://www.grantmaster.com/Definitions.asp</a>
GrantsNet	FREE email grant alert service	Information about grants available to businesses and charities in the UK.	<a href="http://www.grantsnet.co.uk">www.grantsnet.co.uk</a>

Know how on profit.	Funding information, advice and case studies	Provides those in the not-for-profit sector with information and advice on running their organisation. A particularly good case study resource.	<a href="http://www.knowhowonprofit.org">www.knowhowonprofit.org</a>
Lottery funding	Funding advice and information from The National Lottery	This site provides information on how to get Lottery funding, the latest news on the organisations that distribute Lottery money, and case studies on projects that the Lottery has funded in the past.	<a href="http://www.lotteryfunding.org.uk/">http://www.lotteryfunding.org.uk/</a>
The Foundation for Social Improvement	Information and resources	Provides charities with guidance, skills, tools and resources that enable and enhance their opportunity to build sustainable organisations that provide increased support to those in society they are set up to serve.	<a href="http://www.thefsi.org/">http://www.thefsi.org/</a>
Volresource	Information for voluntary and community organisations	Practical resources including information on events, contacts, services, specialist resources, briefings and news.	<a href="http://www.volresource.org.uk">www.volresource.org.uk</a>
Funding Central	Free Funding Guide for the voluntary and community sector	Funding Central is a free smart website for the whole voluntary and community sector, including social enterprise, providing access to thousands of funding and finance opportunities, plus a wealth of tools and resources supporting organisations to develop	<a href="http://www.fundingcentral.org.uk">www.fundingcentral.org.uk</a>

		sustainable income strategies appropriate to their needs.	
Income spectrum toolkit	Toolkit on exploring income generation	A new, expanded version of NCVO's income spectrum toolkit, for analysis of an organisation's types of income and assessing whether a more diverse approach could be of benefit. Identifying and assessing the right income streams for you	Available to download ' <a href="#">Income Exploration Tool:</a> ' (pdf, 415KB).

## Social enterprise advice and resources

Organisation	What's on offer?	Brief details	Contact / Link
Account3 Women's Consultancy Services	Training, advice and one-to-one support	We offer a range of enterprise projects and services - from applications for start-up grants to marketing and help with e-commerce. We also have qualified and professional business advisors who can help you to start up a business or develop an existing one.	<a href="http://www.account3.org.uk">www.account3.org.uk</a> 0207 739 7720 joa@account3.org.uk
Business Link	FREE advice and support	Business Link is a free business advice and support service, available online and through local advisers.	<a href="http://www.businesslink.gov.uk">www.businesslink.gov.uk</a> 0845 600 9 006 (call to find your local branch)
Commense (for Social Enterprises in Croydon)	Support, advice and online resources	Information and factsheets on social enterprises, Face to face support to start a social enterprise including, Training sessions and programmes, Advice and guidance on applying to the Community Enterprise Fund, Exploring procurement opportunities, Sources of further information, signposting for further support	<a href="http://www.croydonenterprise.com">www.croydonenterprise.com</a> 020 8683 7017 <a href="mailto:folake.segun@cvalive.org.uk">folake.segun@cvalive.org.uk</a>

Community Action Network (CAN)	Support, loans and premises	Supports social entrepreneurs to scale up their businesses and maximise their social impact.	<a href="http://www.can-online.org.uk/index.php">http://www.can-online.org.uk/index.php</a> 0845 456 2537
HBV (Hackney Business Venture)	Support and advice	Our offer is independent, quality assured, client focused consultancy, training, funding and advice. This is designed to help people from all over London to start, fund and grow businesses. Resources available in person and online. Loans available.	<a href="http://www.hbv.org.uk">www.hbv.org.uk</a> 020 7254 9595 <a href="mailto:mail@hbv.org.uk">mail@hbv.org.uk</a>
Ready to Grow (for BAMER SEs in London)	Trainings, one-to-one support, events, online resources	Ready to grow supports existing and aspiring BAMER social enterprises in a number of ways to ensure a continuous, in-depth and individualised approach.  N.B. Limited number of places, so there is a selection process – see website for details	<a href="http://www.readytogrow.org.uk">www.readytogrow.org.uk</a> 020 7091 9481/020 7785 6295 info@readytogrow.org.uk
Red Ochre	Support and training for Social Enterprise	Work with Charities, VCOs and other Third Sector Organisations, Social enterprises, ethical and value-driven businesses a specific focus (Environment, Education, BAME, Refugees, Women, Faith) Offer free one-to-one mentoring sessions aimed at supporting and guiding social entrepreneurs,	<a href="http://www.redochre.org.uk">www.redochre.org.uk</a>

		voluntary and community organisations looking for management or business advice.	
Social Enterprise Coalition	Guides and training resources	Promote best practice amongst social enterprises through networks and publications. Enable social enterprises to share know how, network and do business. Publish a range of case studies, 'how to' guides and training materials.	<a href="http://www.socialenterprise.org.uk/pages/who-we-are.html">www.socialenterprise.org.uk/pages/who-we-are.html</a> 020 7793 2323 <a href="mailto:info@socialenterprise.org.uk">info@socialenterprise.org.uk</a>
The Guild (based in Norwich, works with orgs in East of England)	Support, training and consultancy	The Guild provides hands-on support for organisations that are starting up or developing, while also undertaking research and consultancy work with significant policy implications.	<a href="http://www.the-guild.co.uk">www.the-guild.co.uk</a> 01603 615200 <a href="mailto:services@the-guild.co.uk">services@the-guild.co.uk</a>
Urban Inclusion	Social enterprises support and training	Urban Inclusion is able to provide a one-stop service for Social Enterprise development including providing; social enterprise development workshops and intensive social enterprise start up support including, business planning, financial management, budget forecasting, ICT, and marketing.(Mainly East London)	<a href="http://www.urbaninclusion.co.uk/home.php?a=1">www.urbaninclusion.co.uk/home.php?a=1</a> 020 7375 2222 <a href="mailto:info@urbaninclusion.co.uk">info@urbaninclusion.co.uk</a>

## General Information, Advice and Resources

Organisation	What's on offer?	Brief details	Contact / Link
ARVAC (Action for Research in the Voluntary and Community Sector)	Training, information, workshops and quarterly bulletin	Offers training / facilitation in basic research methods for small community groups (fewer than 4 staff and less than £100k income) in the UK. Good source of information on community sector research.	<a href="http://www.arvac.org.uk">www.arvac.org.uk</a>
NCVO (National Council for Voluntary Organisations)	Information, advice and glossaries	Online best practice resource for the voluntary sector, providing free advice on subjects from trusteeship to employment law.	<p><a href="http://www.askncvo.org.uk">www.askncvo.org.uk</a></p> <p>Freephone: 0800 2 798 798 (9AM to 5PM)            Textphone: 0800 01 88 111 (minicom)  <a href="mailto:helpdesk@askncvo.org.uk">helpdesk@askncvo.org.uk</a></p> <p>Online resources include:</p> <p>Background to charities and trading:  <a href="http://www.ncvo-vol.org.uk/sfp/index.asp?id=8246">http://www.ncvo-vol.org.uk/sfp/index.asp?id=8246</a></p> <p>Links to further support for trading:  <a href="http://www.ncvo-vol.org.uk/sfp/index.asp?id=8052">http://www.ncvo-vol.org.uk/sfp/index.asp?id=8052</a></p> <p>Publications on collaborative working:  <a href="http://www.ncvo-vol.org.uk/collaborativeworking/index.asp?id=6028">http://www.ncvo-vol.org.uk/collaborativeworking/index.asp?id=6028</a></p>

			Policy developments on Charity Law and regulation <a href="http://www.ncvo-vol.org.uk/policy/index.asp?id=1136">http://www.ncvo-vol.org.uk/policy/index.asp?id=1136</a>
Bar Pro Bono	FREE legal advice for individuals	Provides pro bono – free – legal advice and representation in deserving cases where public funding (Legal Aid) is not available or legal assistance is unaffordable.	<a href="http://www.barprobono.org.uk">www.barprobono.org.uk</a>
CASH Online (CASH - Community Accountancy Self-Help)	Advice and training	Financial advice and training for small charities and voluntary groups. Good fact sheets.	<a href="http://www.cash-online.org.uk">www.cash-online.org.uk</a>
Cranfield Trust	Free management consultancy	Highly skilled managers from the commercial sector act as Trust volunteers and mentor on issues such as: business and strategic planning, financial management and marketing and communications.	<a href="http://www.cranfieldtrust.org.uk">www.cranfieldtrust.org.uk</a>
Easyinfo.org.uk	Accessibility resource	This is a new website about making information easier for people who have learning difficulties or are working with people with learning difficulties.	<a href="http://www.easyinfo.org.uk">www.easyinfo.org.uk</a>
Givingworldonline.com	FREE unwanted business surplus	Website collects unwanted surplus from businesses and gives it to not for profit organisations for FREE. Includes; computing, textiles, books/cds, healthcare.	<a href="http://www.givingworldonline.com/">http://www.givingworldonline.com/</a>
Green Works	Recycled furniture	Brings good quality, low cost furniture to the 3rd sector and small start up businesses.	<a href="http://www.green-works.co.uk">www.green-works.co.uk</a>

Greenlights for Non-profit Success	Free Voluntary sector resources	Very useful site from the USA, with a Downloadable Forms Library, Resource Library and "Power Steering" e-newsletter.	<a href="http://www.greenlights.org">www.greenlights.org</a>
In Kind Direct	Recycled furniture and resources	Acts as a clearing house for surplus goods from the corporate sector, mainly manufacturers and retailers, channelling them to good causes in the voluntary sector. Access to resources is through an annual fee. There is also a handling (delivery) charge.	<a href="http://www.inkinddirect.org">www.inkinddirect.org</a>
IT 4 Communities	I.T support from professional I.T volunteers	iT4Comunities can help charities, community groups and social enterprises access free IT support from IT professional volunteers and make substantial savings	<a href="http://www.it4communities.org.uk">http://www.it4communities.org.uk</a>
Market Aid	Support on marketing for charities	MarketAid facilitates relationships between smaller charities and senior marketing professionals who donate their time and skills in strategic marketing issues on a pro bono basis	<a href="http://www.marketaid.co.uk">www.marketaid.co.uk</a>
Mergemakers (from Futurebuilders)	Potential collaboration partners list.	A list of third sector organisations who are interested in merging or collaborating with other organisations in order to deliver public services.	<a href="http://www.futurebuilders-england.org.uk/what-we-offer/services/merge%11maker/">http://www.futurebuilders-england.org.uk/what-we-offer/services/merge%11maker/</a>
PEACe (Personnel Employment Advice and Conciliation Service)	Support and advice on employment	Provision of consultancy, group and one-to-one trainings on all aspects of employment, for infrastructure orgs and individual orgs. Mediation service. Online employment and HR resources.	<a href="http://www.lvsc.org.uk/Templates/information.asp?NodeID=90165&amp;i1PNID=90016">http://www.lvsc.org.uk/Templates/information.asp?NodeID=90165&amp;i1PNID=90016</a> <a href="mailto:stefanie@lvsc.org.uk">stefanie@lvsc.org.uk</a> 020 7700 8124
Pilot Consortium (from Futurebuilders)	Pilot consortium to help the	A special purpose vehicle (SPV) which will trial a new approach for pooling expertise and resources for core services associated with tendering for contracts – such	<a href="http://www.futurebuilders-england.org.uk/what-we-offer/services/pilot-consortium-to-help-the-third-sector-win-">http://www.futurebuilders-england.org.uk/what-we-offer/services/pilot-consortium-to-help-the-third-sector-win-</a>

	third sector win contracts	as bid writing, financial modelling, contract negotiation and performance management.	<a href="#">contracts/</a>
ProHelp	FREE professional help and advice	Free access to professionals including lawyers, surveyors, architects, marketing and managements consultants. Also provides advice surgeries and an experienced broker. These services are offered throughout the UK and you can find your regional service by accessing the map on the website.	<a href="http://www.bitc.org.uk/community/employee_volunteering/prohelp/index.html">www.bitc.org.uk/community/employee_volunteering/prohelp/index.html</a>
Safe Network	Online advice on best practice for Voluntary Sector Groups working with children and young people	A collection of online resources, networking and advice for voluntary and community organisations to share best practice around working with children and young people	<a href="http://www.safenetwork.org.uk">www.safenetwork.org.uk</a>
Surviving the Economic Downturn - A Charity's Guide, Winter 2009 (ACEVO)	Guide to surviving the recession	Offers expert tips provided by some of ACEVO's Commercial Members on how to survive a recession. Essential reading for all those looking for guidance on ways of strengthening their organisations that could make weathering the economic storm easier.	<a href="http://www.acevo.org.uk/captest/download_file.cfm?filename=ACEVO_-_Surviving_the_Economic_Downturn_-_A_Charity_s_Guide.pdf">http://www.acevo.org.uk/captest/download_file.cfm?filename=ACEVO_-_Surviving_the_Economic_Downturn_-_A_Charity_s_Guide.pdf</a>
The Asian Health Agency	FREE training, consultancy, language training	TAHA makes available free training courses and free use of its consultants to Asian voluntary groups. TAHA attempts to match trainers and consultants on a language and gender basis wherever possible and enable community groups to develop tailor-made	<a href="http://www.taha.org.uk">www.taha.org.uk</a> 0208 538 7703 (Salvinder) <a href="mailto:azad@taha.org.uk">azad@taha.org.uk</a>

		support packages to meet their particular individual requirements. Develops partnership working.	
The Women's Library	Information, resources, events	A centre housing the most extensive collection of women's history in the UK. There is a reading Room and Wash Houses Café along with an exhibition and events programme. Group tours are available as is space for hire and a mailing list.	<a href="http://www.thewomenslibrary.ac.uk">www.thewomenslibrary.ac.uk</a> The Women's Library Old Castle Street London E1 7NT Telephone - 020 7320 2222 Fax - 020 7320 2333
Women Connect	Information, resources and online networking	Support for women's organisations in England with online resources, organisational development and some equipment. In this way the capacity of women's groups is strengthened to form new partnerships and influence policy and decision-making on issues concerning gender equality and ICT.	<a href="http://www.womenconnect.org.uk">http://www.womenconnect.org.uk</a>